



Aug 2026 Bonus Router Promotion – Terms & Conditions

Last updated: [17 Aug 2026]

Eligibility & Availability

- This offer is available to existing customers who purchase additional fibre services and eligible new customers who sign up for a qualifying Occom residential internet plan with a 12-month, 24-month or 36-month contract term.
- The promotion is valid for sign-ups completed on or before 31st Dec 2026, unless extended or withdrawn earlier.
- The offer is subject to availability while stocks last. Occom reserves the right to substitute the advertised router with one of equal or greater specification or withdraw the promotion if stock is exhausted.
- 12 Mbps plans are not eligible for the Bonus Router Offer.

Router Allocation & Specifications

- The bonus router model is determined by the contract term selected at sign-up and cannot be swapped or substituted:
- 12-Month Contracts: Receive an ASUS AX1800 RT-AX52 1-Pack Router (RRP \$120).
- 24-Month Contracts: Receive an ASUS AX1800 RT-AX52 2-Pack Router (RRP \$240) or an TP-Link AX3000 EX511 1-Pack Router (RRP \$240).
- 36-Month Contracts: Receive an AX1800 RT-AX52 3-Pack Router (RRP \$360) or an ASUS TUF-AX4200 Wi-Fi Router (RRP \$300), or an ASUS BE3600 BE50 2-Pack (RRP \$450).
- The router is provided as a promotional bonus and is not sold separately. It has no cash alternative and cannot be redeemed for credit or other products.
- Limit of one promotional router (or pack) per service.

Upgrades & Delivery

- Router Upgrade Option: Customers may choose to upgrade to a different router and receive a one-off discount based on their selected contract term:
 - 12-Month and 24-Month Contracts up to \$120 off

- 36-Month Contract: Up to \$300 off

The discount has no cash value. If the selected router costs less than the applicable discount amount, any remaining balance will be forfeited.

- Delivery Fees: A delivery charge of \$18 (Standard) or \$20 (Express) applies and will be charged at the time of dispatch.

Contractual Commitments & Early Termination

- The provision of the router is contingent upon the Customer maintaining an active Occom service for the entire duration of the selected Minimum Term. The equipment will be released for dispatch only upon successful receipt of the first monthly service fee.
- Pro-rata Repayment: If the service is cancelled before the end of the contract term, the retail value of the router (\$120 or \$300) becomes payable on a pro-rata basis for the remaining months (e.g., cancelling with 2 months remaining with a \$300 router results in a \$25 fee).
- Standard plan fees, minimum term commitments, and early termination charges for the internet service itself apply independently of the router repayment.

General Provisions

- Occom reserves the right to modify, extend, or withdraw this promotion at any time, subject to applicable consumer law.
- All services are subject to Occom's [Standard Terms & Conditions](#) and [Fair Use Policy](#).