CONNECT NOW OCT 2026– TERMS & CONDITIONS

Last updated: [30 Sep 2026]

1. The Connect Now Oct 2026 Promotion (Offer) is made available by Occom Pty Ltd (Occom) to eligible customers who meet the criteria set out in these Terms and Conditions.
2. The Offer provides a monthly plan fee discount on selected residential broadband plans when the applicable promo code is entered at sign-up and the order is accepted by Occom, subject to these Terms and Conditions.
3. The Offer is available for eligible orders placed from 10:00 PM on 9th Jul 2026 until 11:59 PM on 31st Dec 2026 Sydney time (Offer Period), unless withdrawn earlier by Occom.
4. There is no separate activation deadline for this Offer. To qualify, you must complete sign-up before the end of the Offer Period and meet Occom's standard order, service qualification, and connection requirements.
5. Occom may withdraw, extend, or change the Offer at any time by ceasing to advertise it or updating these Terms and Conditions.
6. This Offer is only available on the selected residential plans listed under the eligible plan schedule in these Terms and Conditions (Eligible Plans) with a 6-month, 12-month or 24-month contract term. This Offer is not available on month-to-month contracts.
7. The Offer is not available on business services, mobile services, home phone services, wireless broadband, legacy plans, or any other service not expressly listed as an Eligible Plan.
8. To be eligible for this Offer, you must:
   (a) be at least 18 years of age;
   (b) (i) be a new customer ordering a new service at an eligible address (following Occom’s service qualification checks); or (ii) an existing Occom customer ordering an additional eligible service at a different eligible address;
   (c) place your order during the Offer Period;
   (d) use the correct promo code; and
   (e) satisfy Occom's standard credit, identity, service qualification, and connection requirements.
9. Occom may accept or reject any application for the Offer at its reasonable discretion, including where the requested service is unavailable at the address, the order is incomplete, or the customer does not meet Occom's standard requirements.

10. Unless Occom expressly states otherwise, the Offer may only be used once per service, is not transferable, cannot be redeemed for cash, or refund.
11. The Offer can be stacked with the Bonus Router offer, but cannot be used in conjunction with any other promotional offer, discount, referral benefit, bundled incentive, or credit.
12. The Offer only applies to the monthly plan fee for the relevant Eligible Plan and only for the discount period stated for that plan. After the promotional discount period ends, the standard monthly plan fee for that plan will apply unless the customer changes, cancels, or upgrades the service. Any modem, delivery, installation, activation, non-standard connection, relocation, late payment, cancellation, hardware, call, add-on, usage, or other applicable fees and charges continue to apply.
13. If you change to an ineligible plan, disconnect the service, or otherwise cease to meet the Offer requirements during the promotional period, Occom may remove the Offer from the date of the change or disqualification.
14. If you cancel before the end of your contract term, the standard early termination fee will apply. Other applicable charges (such as equipment costs) may also apply. Charges are calculated on a pro-rata basis. No pro-rata credits or refunds are offered for cancelled services.
15. If you request to move the eligible service to another address during the promotional period, the offer will end immediately.
16. The Offer is subject to service availability, network qualification, and any nbn™ access network requirements.
17. All standard Occom terms, policies, fees, and charges continue to apply, including Occom's Standard Form of Agreement, Critical Information Summaries, and other applicable service terms.
18. Full details of Occom's services, pricing, and policies are available on Occom's website.
19. To the extent permitted by law, Occom is not liable for any delay, failure, or inability to provide the Offer where caused by matters outside its reasonable control, including third-party network or wholesaler delays.
20. These Terms and Conditions are governed by the laws applicable in New South Wales, Australia.
21. Eligible Plans and Promo Codes

Promo code ConnectNow

- Boost (nbn25): use the Promo Code to receive the second month free and $10 off in months 1, 3, 4, 5 and 6.
- Boost Plus (nbn50): use the Promo Code to receive the second month free and $18 off in months 1, 3, 4, 5 and 6.

- Superfast (nbn100): use the Promo Code to receive the second month free and $17 off in months 1, 3, 4, 5 and 6.
- Turbo (nbn500): use the Promo Code to receive the second month free and $17 off in months 1, 3, 4, 5 and 6.
- Ultra (nbn750): use the Promo Code to receive the second month free and $20 off in months 1, 3, 4, 5 and 6.
- Lightning (nbn1000): use the Promo Code to receive the second month free and $25 off in months 1, 3, 4, 5 and 6.
- Hyper (nbn2000): use the Promo Code to receive the second month free and $30 off in months 1, 3, 4, 5 and 6.