



## July 2026 Bonus Router Promotion – Terms & Conditions

*Last updated: [26 Jun 2026]*

### **Eligibility & Availability**

- This offer is available to existing customers who purchase additional fibre services and eligible new customers who sign up for a qualifying Occom residential internet plan with a 12-month or 24-month contract term.
- The promotion is valid for sign-ups completed on or before 31<sup>st</sup> Dec 2026, unless extended or withdrawn earlier.
- The offer is subject to availability while stocks last. Occom reserves the right to substitute the advertised router with one of equal or greater specification or withdraw the promotion if stock is exhausted.

### **Router Allocation & Specifications**

- The bonus router model is determined by the contract term selected at sign-up and cannot be swapped or substituted:
- 12-Month Contracts: Receive an award-winning ASUS Router (RRP \$120).
- 24-Month Contracts: Receive an ASUS TUF-AX4200 Wi-Fi Router (RRP \$300).
- The router is provided as a promotional bonus and is not sold separately. It has no cash alternative and cannot be redeemed for credit or other products.
- Limit of one promotional router per service.

### **Upgrades & Delivery**

- Router Upgrade Option (24-Month Contracts Only): A one-off discount of up to \$120 is available for customers who choose to upgrade to a different router. This discount holds no cash value; any residual amount if the selected router costs less than \$120 is forfeited.
- Delivery Fees: A delivery charge of \$18 (Standard) or \$20 (Express) applies and will be charged at the time of dispatch.

### **Contractual Commitments & Early Termination**

- The provision of the router is contingent upon the Customer maintaining an active Occom service for the entire duration of the selected Minimum Term. The equipment will be released for dispatch only upon successful receipt of the first monthly service fee.
- Pro-rata Repayment: If the service is cancelled before the end of the contract term, the retail value of the router (\$120 or \$300) becomes payable on a pro-rata basis for the remaining months (e.g., cancelling with 2 months remaining with a \$300 router results in a \$25 fee).
- Standard plan fees, minimum term commitments, and early termination charges for the internet service itself apply independently of the router repayment.

### **General Provisions**

- Occom reserves the right to modify, extend, or withdraw this promotion at any time, subject to applicable consumer law.
- All services are subject to Occom's [Standard Terms & Conditions](#) and [Fair Use Policy](#).