



Price Guarantee for Existing Customers July 2026 – TERMS & CONDITIONS

Last updated: [27 Jul 2026]

1. The Price Guarantee Promotion for Existing Customers July 2026 – TERMS & CONDITIONS Promotion (Offer) is made available by Occom Pty Ltd (Occom) to eligible Occom existing customers who meet the criteria set out in these Terms and Conditions.
2. The Offer provides price locks on selected residential broadband plans until the selected contract end date (30 June 2027 or 30 June 2028), when the customer agrees to accept the offer and the acceptance is confirmed by Occom, subject to these Terms and Conditions.
3. The Offer is available from 5:00 PM on Friday, 29th May 2026 until 10:00 PM on 31st Aug 2026 AEST (Offer Period), unless withdrawn earlier by Occom. Customers need to submit their acceptance to Occom via one of the standard communication channels during the Offer Period.
4. Occom may withdraw, extend, or change the Offer at any time by ceasing to advertise it or updating these Terms and Conditions.
5. The Offer is not available on business services, mobile services, home phone services, wireless broadband, legacy plans, or any other service not expressly listed as an Eligible Plan.
6. To be eligible for this Offer, your service must be one of Occom's residential fibre plans and the service address is covered by nbn™ or Opticomm network infrastructure.
7. Occom may accept or reject any application for the Offer at its reasonable discretion, including where the requested service is unavailable at the address, the submission of Offer acceptance is incomplete, or the customer does not meet Occom's standard requirements.
8. Unless Occom expressly states otherwise, the Offer may only be used once per service, is not transferable, cannot be redeemed for cash, or refund.
9. The Offer cannot be used in conjunction with any other promotional offer, discount, referral benefit, bundled incentive, or credit.
10. The Offer only applies to the monthly plan fee. Any modem, delivery, installation, activation, non-standard connection, relocation, late payment, cancellation, hardware, call, add-on, usage, or other applicable fees and charges continue to apply.

11. If you are currently within a contract term, the contract term selected under this Offer must not be shorter than your remaining contract term at the time the Offer is accepted. The new contract term will replace any existing contract term and will not be combined with any remaining contract term.
12. If you are currently on a promotional or discounted rate rather than standard rate, the current pricing will continue until the promotion ends. After that, the applicable Price Guarantee rate will apply until 30 June 2027 or 30 June 2028 depending on which contract option you selected.
13. If you change the plan, disconnect the service, or otherwise cease to meet the Offer requirements during the contract period, Occom will remove the Offer from the date of the change or disqualification. Occom may apply a standard promotional offer available at the time of upgrade if you upgrade the plan during the contract period.
14. If you cancel before the end of your contract term, a standard early termination fee will apply.
15. You may transfer this Offer to a new address, subject to service availability. While most locations qualify, the Offer will automatically terminate on the date of your move if the new address is on an ineligible network carrier or if you switch to an ineligible plan.
16. The Offer is subject to service availability, network qualification, and any nbn™ or Opticomm access network requirements.
17. All standard Occom terms, policies, fees, and charges continue to apply, including Occom's Standard Form of Agreement, Critical Information Summaries, and other applicable service terms.
18. Full details of Occom's services, pricing, and policies are available on Occom's website.
19. To the extent permitted by law, Occom is not liable for any delay, failure, or inability to provide the Offer where caused by matters outside its reasonable control, including third-party network or wholesaler delays.
20. These Terms and Conditions are governed by the laws applicable in New South Wales, Australia.
21. Eligible Plans and Promo Codes

Contract Until 30 June 2027 - Promo code PRICEGUAR12E

- Basic (nbn12 or Fibre12): use the promo code to get \$58 until 30 Jun 2027.
- Boost (nbn25 or Fibre25): use the promo code to get \$70 until 30 Jun 2027.
- Boost Plus (nbn50 or Fibre50): use the promo code to get \$85 until 30 Jun 2027.
- Superfast (nbn100 or Fibre100): use the promo code to get \$90 until 30 Jun 2027.
- Turbo (nbn500 or Fibre500): use the promo code to get \$90 until 30 Jun 2027.
- Ultra (nbn750 or Fibre750): use the promo code to get \$98 until 30 Jun 2027.
- Lightning (nbn1000 or Fibre1000): use the promo code to get \$115 until 30 Jun 2027.
- Hyper (nbn2000): use the promo code to get \$185 until 30 Jun 2027.

Contract Until 30 June 2028 - Promo code PRICEGUAR24E

- Basic (nbn12 or Fibre12): use the promo code to get \$58 until 30 Jun 2028.
- Boost (nbn25 or Fibre25): use the promo code to get \$70 until 30 Jun 2028.

- Boost Plus (nbn50 or Fibre50): use the promo code to get \$85 until 30 Jun 2028.
- Superfast (nbn100 or Fibre100): use the promo code to get \$90 until 30 Jun 2028.
- Turbo (nbn500 or Fibre500): use the promo code to get \$90 until 30 Jun 2028.
- Ultra (nbn750 or Fibre750): use the promo code to get \$98 until 30 Jun 2028.
- Lightning (nbn1000 or Fibre1000): use the promo code to get \$115 until 30 Jun 2028.
- Hyper (nbn2000): use the promo code to get \$185 until 30 Jun 2028.