



PRICE GUARANTEE PLUS – TERMS & CONDITIONS

Last updated: [26 Jun 2026]

1. The Price Guarantee Plus Promotion – TERMS & CONDITIONS (Offer) is made available by Occom Pty Ltd (Occom) to eligible customers who meet the criteria set out in these Terms and Conditions.
2. The Offer provides a monthly plan fee discount on selected residential broadband plans when the applicable promo code is applied at sign-up and the order is accepted by Occom, subject to these Terms and Conditions.
3. The Offer is available for eligible orders placed from 10:00 PM 30th Jun 2026 until 11:59 PM on 30th Sep 2026 Sydney time (Offer Period), unless withdrawn earlier by Occom.
4. There is no separate activation deadline for this Offer. To qualify, you must complete sign-up before the end of the Offer Period and meet Occom's standard order, service qualification, and connection requirements.
5. Occom may withdraw, extend or change this Offer at any time for new applications by updating these Terms and Conditions or ceasing to advertise the Offer. Any withdrawal, extension or change will not affect customers whose orders have already been accepted by Occom under this Offer.
6. This Offer is only available on the selected residential plans listed under the eligible plan schedule in these Terms and Conditions (Eligible Plans) with either 12-month or 24-month contract term. This Offer is unavailable to month-to-month contract options.
7. The Offer is not available on business services, mobile services, home phone services, wireless broadband, legacy plans, or any other service not expressly listed as an Eligible Plan.
8. To be eligible for this Offer, you must:
 - (a) be at least 18 years of age;
 - (b) have a valid Australian residential address;
 - (c) (i) a new customer ordering a new service or transferring an eligible service from another provider; or (ii) an existing Occom customer ordering an additional eligible service at a different service address or as a separate service;
 - (d) place your order during the Offer Period;
 - (e) sign up on a 12-month or 24-month contract using the applicable promo code for that contract length; and
 - (f) satisfy Occom's standard credit, identity, service qualification, and connection

requirements.

9. Occom may accept or reject any application for the Offer at its reasonable discretion, including where the requested service is unavailable at the address, the order is incomplete, or the customer does not meet Occom's standard requirements.
10. Unless Occom expressly states otherwise, the Offer may only be used once per service, is not transferable, cannot be redeemed for cash, or refund.
11. The Offer can be stacked with the Bonus Router offer, but cannot be used in conjunction with any other promotional offer, discount, referral benefit, bundled incentive, or credit.
12. The Offer only applies to the monthly plan fee. Any modem, delivery, installation, activation, non-standard connection, relocation, late payment, cancellation, hardware, call, add-on, usage, or other applicable fees and charges continue to apply.
- 12A. Price Guarantee

Subject to these Terms and Conditions, customers who successfully sign up to an Eligible Plan using the applicable promo code will pay no more than the monthly plan fee specified in clause 21 for the duration of their selected contract term (12 months or 24 months, as applicable). Occom will not increase the monthly plan fee for that service during the applicable contract period unless:

 - (a) the first 6 months discount period has ended, and the monthly fee returns to the standard price from 7th month;
 - (b) the customer changes to a different plan;
 - (c) the customer relocates to an address that is not eligible for the Offer;
 - (d) the Offer is removed in accordance with clause 13; or
 - (e) the increase is required by law, tax or government charge beyond Occom's reasonable control.
- 12B. For the avoidance of doubt, the monthly plan fees specified in clause 21 are fixed for the applicable contract term and are not subject to Occom's standard plan price review process during that period.
13. If you change the plan, disconnect the service, or otherwise cease to meet the Offer requirements during the contract period, Occom will remove the Offer from the date of the change or disqualification. Occom may apply a standard promotional offer available at the time of upgrade if you upgrade the plan during the contract period.
14. If you cancel before the end of your contract term, the standard early termination fee will apply. Other applicable charges (such as equipment costs) may also apply. Charges are calculated on a pro-rata basis. No pro-rata credits or refunds are offered for cancelled services.
15. You may transfer this Offer to a new address, subject to service availability. While most locations qualify, the Offer will automatically terminate on the date of your move if the new address is on an ineligible network carrier or if you switch to an ineligible plan. The remaining contract term will still apply if the Offer is ended due to relocations or change of plans.
16. The Offer is subject to service availability, network qualification, and any nbn™ or Opticomm access network requirements.
17. All standard Occom terms, policies, fees and charges continue to apply, including Occom's Standard Form of Agreement, Critical Information Summaries and other

applicable service terms. For the avoidance of doubt, this Offer only modifies the monthly plan fee for Eligible Plans and does not alter any other rights, obligations, fees or charges applicable to the service.

18. Full details of Occom's services, pricing, and policies are available on Occom's website.
19. To the extent permitted by law, Occom is not liable for any delay, failure, or inability to provide the Offer where caused by matters outside its reasonable control, including third-party network or wholesaler delays.
20. These Terms and Conditions are governed by the laws applicable in New South Wales, Australia.
21. Eligible Plans and Promo Codes:

12 Months Contract - Promo code PRICEGUAR12PLUS; prices are after stacking with 6-Month Promotion

- Basic (nbn12 or Fibre12): use the promo code to get \$58 for 12 months.
- Boost (nbn25 or Fibre25): use the promo code to get \$52 for 6 months, then \$72 for the remaining 6 months.
- Boost Plus (nbn50 or Fibre50): use the promo code to get \$70 for 6 months, then \$88 for the remaining 6 months.
- Superfast (nbn100 or Fibre100): use the promo code to get \$78 for 6 months, then \$95 for the remaining 6 months.
- Turbo (nbn500 or Fibre500): use the promo code to get \$78 for 6 months, then \$95 for the remaining 6 months.
- Ultra (nbn750 or Fibre750): use the promo code to get \$88 for 6 months, then \$108 for the remaining 6 months.
- Lightning (nbn1000 or Fibre1000): use the promo code to get \$95 for 6 months, then \$120 for the remaining 6 months.
- Hyper (nbn2000): use the promo code to get \$150 for 6 months, then \$180 for the remaining 6 months.

24 Months Contract - Promo code PRICEGUAR24PLUS; prices are after stacking with 6-Month Promotion

- Basic (nbn12 or Fibre12): use the promo code to get \$58 for 24 months.
- Boost (nbn25 or Fibre25): use the promo code to get \$52 for 6 months, then \$72 for the remaining 18 months.
- Boost Plus (nbn50 or Fibre50): use the promo code to get \$70 for 6 months, then \$88 for the remaining 18 months.
- Superfast (nbn100 or Fibre100): use the promo code to get \$78 for 6 months, then \$95 for the remaining 18 months.
- Turbo (nbn500 or Fibre500): use the promo code to get \$78 for 6 months, then \$95 for the remaining 18 months.
- Ultra (nbn750 or Fibre750): use the promo code to get \$88 for 6 months, then \$108 for the remaining 18 months.
- Lightning (nbn1000 or Fibre1000): use the promo code to get \$95 for 6 months, then \$120 for the remaining 18 months.
- Hyper (nbn2000): use the promo code to get \$150 for 6 months, then \$180 for the remaining 18 months.