



## 2026 Refer-A-Friend Promotion Terms and Conditions

*Last updated: 23/01/2026*

1. Referrer: Must be an existing OCCOM customer with an active service.
2. Referee: Must be a new OCCOM customer who has not previously held an OCCOM service.
3. This promotion runs from 27 January 2026 to 30 April 2026 (inclusive).
4. Referrals must be submitted and services activated within the promotion period to be eligible.
5. Both the Referrer and the Referee will receive a \$50 account credit for each successful referral.
6. Credits are applied per service, not per customer.
7. The referred service must be one of the following:
  - a. NBN Co Fibre
  - b. Opticomm Fibre
  - c. SUPA Networks Fibre
  - d. Redtrain Fibre
  - e. Community Fibre
8. If the Referee signs up to a non-fibre service (including but not limited to ADSL2+ or mobile services), the referral reward will be \$10 credit per successful referral.
9. Referrals can be made by:
  - a. Submitting a friend's email address via the OCCOM "Refer a Friend" webpage; or
  - b. Sharing the promotion details via email, SMS, or messaging platforms and providing the Referrer's account ID, mobile number, or email address at the time of sign-up.
10. Referral credits will be applied to the Referrer's and Referee's OCCOM accounts after the referred service has remained active for 40 consecutive days.
11. Credits are non-transferable, non-redeemable for cash, and cannot be exchanged or refunded.
12. If the Referee's service is cancelled within 40 days of activation, the referral will be deemed invalid, and no credit will be issued.
13. If a referral credit has already been applied and the Referrer or Referee subsequently cancels their service, the credit will not be refunded or paid out in any form.
14. OCCOM reserves the right to withhold, deny, reverse, or cancel referral credits where fraud, misuse, gaming, or suspicious activity is suspected or identified.
15. This includes, but is not limited to, self-referrals, false or misleading information, or attempts to manipulate the promotion.
16. OCCOM staff, contractors, and dealers are not eligible to participate.
17. OCCOM reserves the right to modify, suspend, or terminate this promotion at any time.
18. OCCOM's decision regarding eligibility, validation, and interpretation of these Terms and Conditions is final.