



## SWITCH AND SAVE – TERMS & CONDITIONS

*Last updated: [24 April 2026]*

1. The Switch and Save Promotion (Offer) is made available by Occom Pty Ltd (Occom) to eligible customers who meet the criteria set out in these Terms and Conditions.
2. The Offer provides a monthly plan fee discount on selected residential broadband plans when the applicable promo code is entered at sign-up and the order is accepted by Occom, subject to these Terms and Conditions.
3. The Offer is available for eligible orders placed from 10:00 PM Thursday, 12 March 2026 until 11:59 PM on 14<sup>th</sup> May 2026, (or 30 June 2026 for nbn Pro plans using promo code NBNSME26) Sydney time (Offer Period), unless withdrawn earlier by Occom.
4. There is no separate activation deadline for this Offer. To qualify, you must complete sign-up before the end of the Offer Period and meet Occom's standard order, service qualification, and connection requirements.
5. Occom may withdraw, extend, or change the Offer at any time by ceasing to advertise it or updating these Terms and Conditions.
6. This Offer is only available on the selected residential plans listed under the eligible plan schedule in these Terms and Conditions (Eligible Plans).
7. The Offer is not available on business services, mobile services, home phone services, wireless broadband, legacy plans, or any other service not expressly listed as an Eligible Plan.
8. To be eligible for this Offer, you must: (a) be at least 18 years of age; (b) have a valid Australian residential service address; (c) be switching from an existing provider or be a qualifying new customer based on Occom's address search and service qualification process; or be an existing customer adding an additional fibre service (d) place your order during the Offer Period; (e) use the correct promo code for the relevant carrier and plan; and (f) satisfy Occom's standard credit, identity, service qualification, and connection requirements.
9. A qualifying customer is a customer whose address is eligible for a new residential service with Occom following Occom's address search and service qualification checks.
10. The applicable promo code must be used for the relevant access network as follows: SWITCHNBN26 for nbn plans, SWITCHOT26 for Opticomm plans, SWITCHRT26 for Redtrain plans, SWITCHSUPA26 for SUPA plans, and SWITCHCF26 for Community Fibre plans.
11. Occom may accept or reject any application for the Offer at its reasonable discretion, including where the requested service is unavailable at the address, the order is incomplete, or the customer does not meet Occom's standard requirements.

12. Unless Occom expressly states otherwise, the Offer may only be used once per service, is not transferable, cannot be redeemed for cash, or refund, and cannot be used in conjunction with any other promotional offer, discount, referral benefit, bundled incentive, or credit.
13. The Offer only applies to the monthly plan fee for the relevant Eligible Plan and only for the discount period stated for that plan. After the promotional discount period ends, the standard monthly plan fee for that plan will apply unless the customer changes, cancels, or upgrades the service.
14. The Offer only applies to the monthly plan fee. Any modem, delivery, installation, activation, non-standard connection, relocation, late payment, cancellation, hardware, call, add-on, usage, or other applicable fees and charges continue to apply.
15. If you change to an ineligible plan, disconnect the service, or otherwise cease to meet the Offer requirements during the promotional period, Occom may remove the Offer from the date of the change or disqualification.
16. If you move address during the promotional period, continued access to the Offer will depend on service availability at the new address and whether the replacement service remains an Eligible Plan.
17. The Offer is subject to service availability, network qualification, and any access network requirements, including but not limited to nbn, Opticomm, Community Fibre, SUPA, and Redtrain coverage limitations.
18. All standard Occom terms, policies, fees, and charges continue to apply, including Occom's Standard Form of Agreement, Critical Information Summaries, and other applicable service terms.
19. Full details of Occom's services, pricing, and policies are available on Occom's website.
20. To the extent permitted by law, Occom is not liable for any delay, failure, or inability to provide the Offer where caused by matters outside its reasonable control, including third-party network or wholesaler delays.
21. These Terms and Conditions are governed by the laws applicable in New South Wales, Australia.
22. Eligible Plans and Promo Codes

#### **NBN - promo code SWITCHNBN26**

- Basic (nbn12): use the promo code to get \$10 off for 6 months.
- Boost (nbn25): use the promo code to get \$10 off for 6 months.
- Boost Plus (nbn50): use the promo code to get \$10 off for 6 months.
- Superfast (nbn100): use the promo code to get \$10 off for 6 months.
- Turbo (nbn500): use the promo code to get \$5 off for 12 months.
- Ultra (nbn750): use the promo code to get \$5 off for 12 months.
- Lightning (nbn1000): use the promo code to get \$10 off for 12 months.
- Hyper (nbn2000): use the promo code to get \$20 off for 12 months.

#### **NBN Pro - promo code NBNSME26**

- Turbo Pro (500/200): use the promo code to get \$10 off for 12 months.
- Lightning Pro (1000/400): use the promo code to get \$20 off for 12 months.
- Hyper Pro (2000/500): use the promo code to get \$20 off for 12 months.

**Opticomm - promo code SWITCHOT26**

- Basic (Fibre12): use the promo code to get \$10 off for 6 months.
- Boost (Fibre25): use the promo code to get \$10 off for 6 months.
- Boost Plus (Fibre50): use the promo code to get \$10 off for 6 months.
- Superfast (Fibre100): use the promo code to get \$10 off for 6 months.
- Turbo (Fibre500): use the promo code to get \$5 off for 12 months.
- Ultra (Fibre750): use the promo code to get \$5 off for 12 months.
- Lightning (Fibre1000): use the promo code to get \$10 off for 12 months.

**Redtrain - promo code SWITCHRT26**

- Basic (Fibre12): use the promo code to get \$10 off for 6 months.
- Boost (Fibre25): use the promo code to get \$10 off for 6 months.
- Boost Plus (Fibre50): use the promo code to get \$10 off for 6 months.
- Superfast (Fibre100): use the promo code to get \$5 off for 6 months.
- Rocket (Fibre250): use the promo code to get \$10 off for 12 months.
- Turbo (Fibre500): use the promo code to get \$10 off for 12 months.
- Lightning (Fibre1000): use the promo code to get \$15 off for 12 months.

**SUPA - promo code SWITCHSUPA26**

- Boost (Fibre25): use the promo code to get \$5 off for 6 months.
- Boost Plus (Fibre50): use the promo code to get \$10 off for 6 months.
- Turbo (Fibre500): use the promo code to get \$5 off for 6 months.
- Ultra (Fibre750): use the promo code to get \$15 off for 6 months.
- Lightning (Fibre1000): use the promo code to get \$10 off for 6 months.

**Community Fibre - promo code SWITCHCF26**

- Boost (Fibre25): use the promo code to get \$10 off for 6 months.
- Boost Plus (Fibre50): use the promo code to get \$10 off for 6 months.
- Superfast (Fibre100): use the promo code to get \$10 off for 6 months.
- Turbo (Fibre500): use the promo code to get \$10 off for 6 months.
- Lightning (Fibre1000): use the promo code to get \$10 off for 6 months.
- Hyper (Fibre2000): use the promo code to get \$20 off for 12 months.