Skip the deal-chasing. Lock in your price Terms and Conditions

Last Updated 29/10/2026

Offer Period: 12:00 AM 12 November 2026 to 11:59 PM 1 December 2026, Sydney time.

1. The Offer

1.1 **The Black Friday –** Lock In Your Price Offer is made by Occom Pty Ltd (Occom) to eligible customers who meet these Terms and Conditions.

1.2 **On an Eligible Plan, the Offer gives you:** (a) the 6-month monthly plan fee discount in clause 3; (b) Price Guarantee Plus for your contract term (clause 6); and (c) depending on your contract term:

- **24-month or 36-month contract:** both the $1 second month (clause 7) and the bonus router (clause 8).
- **12-month contract:** EITHER the $1 second month OR the bonus router (ASUS AX1800 RT-AX52 1-Pack) – not both. You must choose at sign-up and the choice cannot be changed once your order is accepted.

2. Offer Period

2.1 The Offer is available for eligible orders placed from 12:00 AM on 12 November 2026 until 11:59 PM on 1 December 2026, Sydney time (Offer Period), unless withdrawn earlier by Occom. The Offer Period includes Black Friday and Cyber Monday and is not limited to those days.

2.2 There is no separate activation deadline. To qualify, you must complete sign-up before the end of the Offer Period and meet Occom's standard order, service qualification and connection requirements.

3. Eligible Plans and Promo Codes

3.1 The Offer is available only on these residential plans on the nbn or Opticomm network (Eligible Plans), with the discounted monthly plan fee applying for the first 6 months and the standard monthly plan fee from the 7th month. See occom.com.au for current pricing.

- Hyper (nbn2000)
- Lightning (nbn1000)
- Ultra (nbn750)
- Turbo (nbn500)

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3.2 You must enter the correct promo code for your contract term at sign-up: **BLKFDY12M26** – Free router for the 12-month contract / **BLKFDY12M26B** – $1 for the second month of the 12-month contract / **BLKFDY24M26** – 24 months / **BLKFDY36M26** – 36 months.

3.3 The Offer is available only on services connected via the nbn network or the Opticomm network. It is not available on services connected via any other access network, including Redtrain, SUPA Networks, Community Fibre, Neoloop and Vision Networks.

3.4 The Offer is not available on business, mobile, home phone, wireless broadband or legacy services, entry-level plans, or any plan not listed in clause 3.1.

4. Eligibility

4.1 **To be eligible you must:** (a) be at least 18 years old; (b) have a valid Australian residential address; (c) be either (i) a new customer ordering a new service or transferring an eligible service from another provider, or (ii) an existing Occom customer ordering an additional eligible service at a different service address or as a separate service; (d) place your order during the Offer Period; (e) sign up on a 12, 24 or 36-month contract using the correct promo code; and (f) satisfy Occom's standard credit, identity, service qualification and connection requirements.

5. Contract Term

5.1 You must sign up on a 12-month, 24-month or 36-month contract. The Offer is not available on month-to-month (No Contract) options.

5.2 Your contract term determines whether you receive both the $1 second month and the bonus router (24 or 36 months) or must choose one (12 months).

6. Price Guarantee

6.1 If you sign up to an Eligible Plan using the applicable Price Guarantee Plus promo code, you will pay no more than the monthly plan fee for that Eligible Plan and your selected contract term shown at occom.com.au when you sign up.

6.2 The Price Guarantee does not extend the promotional discount. The discounted monthly plan fee applies for the first 6 months and the standard monthly plan fee for your Eligible Plan and contract term applies from the 7th month for the rest of your term.

6.3 **Occom will not increase your monthly plan fee during the contract term unless:** (a) the 6-month discount period has ended; (b) you change to a different plan; (c) you relocate to an

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address not eligible for the Offer; (d) the Offer is removed under clause 11; or (e) an increase is required by law, tax or a government charge beyond Occom's reasonable control.

6.4 The monthly plan fees that apply to your Eligible Plan when you sign up are fixed for the contract term and are not subject to Occom's standard plan price review during that period.

7. $1 Second Month

7.1 Your monthly plan fee for your second month of service will be $1 instead of the discounted monthly plan fee for your Eligible Plan. It does not apply to the first month.

7.2 The $1 second month is available only on 12, 24 or 36-month contracts, and on a 12-month contract only if you choose it instead of the bonus router.

7.3 To receive it, your service must be connected and active, your first monthly service fee must have been paid, and your account must be in good standing.

7.4 If you cancel, disconnect or cease to be eligible before your second month, the $1 second month will not apply. It may only be used once per service, is not transferable and has no cash value. Occom may withhold it where fraud or misuse is suspected.

8. Bonus Router

8.1 The router model is set by the contract term chosen at sign-up and cannot be swapped:

- **12 months (only if chosen instead of the $1 second month):** ASUS AX1800 RT-AX52 1-Pack (RRP $120).
- **24 months:** ASUS AX1800 RT-AX52 2-Pack (RRP $240) or TP-Link AX3000 EX511 1-Pack (RRP $240).
- **36 months:** ASUS AX1800 RT-AX52 3-Pack (RRP $360), ASUS TUF-AX4200 Wi-Fi Router (RRP $300) or ASUS BE3600 BE50 2-Pack (RRP $450).

8.2 The router is a promotional bonus, is subject to availability while stocks last, is not sold separately, has no cash alternative and cannot be redeemed for credit. Occom may substitute a router of equal or greater specification. Limit one router (or pack) per service. 12 Mbps plans are not eligible.

8.3 A delivery charge of $18 (Standard) or $20 (Express) applies and is charged at dispatch. The router is dispatched after Occom receives your first monthly service fee.

8.4 **Upgrade option:** you may upgrade to a different router and receive a one-off discount of up to $120 (12 and 24-month contracts) or up to $300 (36-month contracts). The discount has no cash value and any unused balance is forfeited.

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8.5 The router is provided on condition you keep an active Occom service for the full contract term. If you cancel early, the retail value of the router becomes payable pro-rata for the remaining months of the term, in addition to any early termination fee.

9. Other Offers

9.1 The Offer combines only the 6-Month Promotion discount, Price Guarantee Plus, the $1 second month and the bonus router, as described in these Terms.

9.2 It cannot be used with any other promotional offer, discount, bundled incentive or credit, including any other Occom campaign offer running at the same time. The only offers that may be combined with this Offer are the Refer-a-Friend offer and the Welcome Offer, each on its own terms. Only one campaign offer applies per service.

9.3 The Offer may only be used once per service, is not transferable and cannot be redeemed for cash or refund.

10. Fees and Charges

10.1 The Offer applies only to the monthly plan fee of an Eligible Plan for the stated period. Modem, delivery, installation, activation, non-standard connection, relocation, late payment, cancellation, hardware, call, add-on, usage and other applicable fees continue to apply.

11. Cancellation, Plan Changes and Moving

11.1 If you change plan, disconnect or otherwise cease to meet the Offer requirements during your contract term, Occom will remove the Offer from the date of the change. Occom may apply a standard promotional offer available at the time if you upgrade.

11.2 If you cancel before the end of your contract term, the standard early termination fee and any router repayment under clause 8.5 apply. No pro-rata credits or refunds are given for cancelled services.

11.3 You may transfer the Offer to a new address, subject to service availability. It ends automatically on the date of your move if the new address is on an ineligible network or you move to an ineligible plan. The remaining contract term still applies.

12. Changes to the Offer

12.1 Occom may withdraw, extend or change the Offer for new applications at any time by updating these Terms or ceasing to advertise it. This will not affect orders already accepted.

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12.2 Occom may accept or reject any application at its reasonable discretion, including where the service is unavailable at the address, the order is incomplete or you do not meet its standard requirements.

13. General

13.1 The Offer is subject to service availability, network qualification and access network requirements.

13.2 All standard Occom terms continue to apply, including Occom's Standard Form of Agreement / Terms and Conditions, Fair Use Policy, the Critical Information Summary and Key Facts Sheet for your plan, additional charges and other policies.

13.3 To the extent permitted by law, Occom is not liable for any delay, failure or inability to provide the Offer caused by matters outside its reasonable control, including third-party network or wholesaler delays.

13.4 These Terms are governed by the laws of Australia.

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